

	<p>Quality Policy</p>	<p>Code: QP</p> <p>Version: 3</p> <p>Date: 1/5/2025</p>
---	------------------------------	---

The Quality Management System (QMS) implemented by the company complies with all the provisions of the ISO 9001:2015 standard. With this system, the Management team is committed to:

- the satisfaction of its customers (beneficiaries, agencies, etc.)
- the satisfaction of legal requirements
- the implementation and continuous improvement of the QMS
- the continuous recognition of risks and opportunities
- the management of changes affecting the QMS

The scope of the SDS is:

"Information Technology Design and Development Services"

As part of the above commitment, the company has defined the following measurable quality objectives:

- have the fewest possible non-conformities (system, services provided, etc.)
- achieve the satisfaction of the demands and needs of its customers

The more general and lasting goals of our policy are the following:

- to provide personalized advice and quality service to our customers
- meet customer needs and meet their expectations
- respect our customers' dignity and privacy
- to ensure the immediacy and speed of customer/partner service

In order to achieve the above objectives, the company implements a QMS that complies with the requirements of the International Standard ISO 9001:2015. The quality objectives will be reviewed with the aim of continuous improvement of the system.

	Quality Policy	Code: QP Version: 3 Date: 1/5/2025
---	-----------------------	--

The Management Team is committed to providing all the necessary material means and human resources to achieve its goals. The entire staff is obliged to follow the procedures and instructions resulting from the implementation of the SOP.

For the company,
The Management Team